



A few months ago a group of members of the CapTel Workers Union went to CapTel admin to present our demand for a living wage of \$15 an hour for ourselves and our coworkers. We had a sit-down meeting and explained the many reasons the companywide raise is needed.

The cost of living in Milwaukee is continually rising, with rent prices going up year after year. The company's own insurance is unaffordable for many of its employees, and we all know somebody who is putting off a doctor or dentist visit because of the cost. Those who drive to work find that parking eats heavily into their wages.

We demanded that they give us their answer in our monthly team meeting so that our coworkers could hear if they were getting a raise or, if the company decided against it, they could explain to us why they feel we don't deserve a living wage despite being what allows the company to profit at all.

CapTel earns close to \$2 for every minute of call content that CAs capture and the company could easily afford to give its employees a better standard of life. CapTel refused to do so on the grounds that they believe their wages are competitive, despite being low compared to those of other call centers in Milwaukee.

Because CapTel admin did not honor our request to address all CAs on this matter and instead called a single union member into their office to give their answer in a secret meeting, we are out here today to inform our coworkers for them and invite you to work with us to make CapTel a better place to work.

In solidarity,  
CapTel Workers Union

[captelunion.org](http://captelunion.org)  
[captelworker@gmail.com](mailto:captelworker@gmail.com)  
[Facebook.com/CapTelWorkersUnion](https://www.facebook.com/CapTelWorkersUnion)



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